



Leading the Way

CAMPBELL COUNTY SOCIAL SERVICES

Annual Report 2008-2009





“It was once said that the moral test of government is how that government treats those who are in the dawn of life, the children; those who are in the twilight of life, the elderly; and those who are in the shadows of life, the sick, the needy and the handicapped.”

Hubert H. Humphrey

Through the years Campbell County Social Services has been dedicated to providing quality assistance programs to individuals and families who experience financial, emotional, and social needs; 2008 through 2009 has been no exception. By offering the following programs, Social Services has positively affected thousands of lives in Campbell County.

Supplemental Nutrition Assistance Program (SNAP): Assistance is available to provide lower income families with resources to purchase food.

General Relief: Financial assistance is offered to qualified individuals or couples to help with everyday life needs.

Energy Assistance: Assistance for low income families, disabled and elderly citizens is offered to offset energy costs.

Adoption and Foster Care: Adoption Services are provided for children in the care and custody of the agency who have been legally and permanently separated from their family. Adoptive studies were provided to the court for independent adoptions. Foster care services offer temporary care for abused, neglected or court ordered children to create family reunification or other forms of permanence for the children. The intent of services is to maintain family unity and ensure that all children have a permanent home. Procedures for interstate placements of children are intended to safeguard children while assuring appropriate responsibility and communication among all parties involved.

Child Care Services: Subsidies are provided for quality child care, parental counseling, and consultations with licensed and certified child care vendors.

Medicaid: Health and medical care costs are paid for low-income individuals meeting specified criteria for covered groups.

Adult Services/Adult Protective Services: The Department investigates complaints of abuse, neglect and exploitation of elderly and incapacitated adults. Staff also provides services to reduce risk and assist adults to remain independent. Screenings for community based care, assisted living and nursing home placement are conducted. To assure appropriate and sufficient care to incapacitated adults, Social Services reviews guardianship reports.

Companion Services: This program is dedicated to protecting senior and disabled adults. By placing companion providers in homes of eligible adults (to assist with self-care and activities of daily living) instances of institutionalization, isolation, and abuse are prevented.

Service Intake: Emergency Assistance and vital information and referral for citizens seeking solutions for various problems are provided by Social Services, with the help of its community partners.

Fraud Referrals and Collections: To offset welfare fraud and misuse, the department investigates reports of program violations.

State and Local Hospitalization (SLH): Limited inpatient and outpatient hospital care is provided where no other resource exists.

Temporary Assistance to Needy Families (TANF) and Temporary Assistance to Needy Families (Unemployed Parent - TANF- UP): Aid is extended to children and their families in Campbell County who meet income levels of need.

Virginia Housing Development Authority (VHDA) Housing Choice Voucher Program: Rental subsidies for income eligible families to provide assistance in obtaining affordable housing.

Virginia Initiative for Employment not Welfare (VIEW) Program: A program that assists, trains, and prepares TANF recipients for gainful employment.

Volunteer Services: A dedicated group of volunteers provide supportive services in a variety of tasks to aid staff and customers.

Child Protective Services: The Department receives and investigates complaints of abuse and neglect to identify and assess risk to children. Case management, direct social services, and other community based resources are provided as needed in order to preserve families, helping to empower them with the skills necessary to adequately care for their children and prevent further maltreatment. Staff are further responsible for completing court-ordered home studies in custody/visitation disagreements between parents, providing a detailed report to the court in order to assist in making appropriate placement decisions.

Statistics

Supplemental Nutrition Assistance Program (SNAP)	<i>Total Expenditures: \$6,969,251</i>	Applications Processed Applications Approved Households Served Monthly Individuals Served Monthly	2,259 1,364 2,526 5,624
General Relief	<i>Total Expenditures: \$84,984</i>	Individuals Served	633
Energy Assistance	<i>Total Expenditures: \$1,323,621</i>	Fuel Applications CRISIS Applications Neighbor-to-Neighbor Applications Cooling Assistance Applications Total Applications	1,775 597 64 704 3,140
Adoption/Foster Care	<i>Total Expenditures: \$3,658,508</i>	Children in Foster Care (6-30-09) Interstate Home Studies Adoptions (final order)	46 5 15
Child Care Services	<i>Total Expenditures: \$299,189</i>	Families Served (monthly) Children Served (monthly)	74 122
Medicaid	<i>Total Expenditures: \$41,969,723</i>	Long Term Care Aged, Disabled, Blind Auxiliary Grant Family/Children Cases Foster Care & Adoption Breast & Cervical Cancer	337 2,037 36 4,456 171 7
Adult /Adult Protective Services	<i>Total Expenditures: \$8,317</i>	Reports Received Reports Substantiated Reports Unfounded Invalid APS Reports Reports Requiring Legal Action Average Monthly Ongoing Adult/ Adult Protective Services Cases Guardianship Reports Reviewed	157 62 66 18 2 156 9
Companion Services	<i>Total Expenditures: \$206,515</i>	Elderly and Disabled Served	32
Service Intake	<i>Total Expenditures: \$7,559</i>	Information & Referral and Emergency Services	5,188
Fraud Referrals And Collections	<i>Total Collections: \$40,090</i>	Investigations Prosecutions	116 5
State and Local Hospitalization (SLH)	<i>Total Expenditures: \$110,049</i>	Applications Processed Applications Approved	87 61
Temporary Assistance For Needy Families And Children (TANF)	<i>Total Expenditures: \$673,902.27</i>	Applications Processed Applications Approved Number of Cases (monthly) Number of Recipients (monthly)	504 225 274 579
Virginia Housing Development Authority	<i>Total Subsidy Payments: \$471,548</i>	Rental Contracts (monthly)	125
Virginia Initiative For Employment not Welfare (VIEW)	<i>Total Expenditures: \$198,928</i>	Average Caseload Employed Employed Full Time Employed Part Time	140 133 109 24
Volunteer Services	<i>Value of Volunteer Services: \$51,114</i>	Individual hours Group Hours Food Boxes for Elderly (Easter) Food Boxes for Elderly (Thanksgiving) Food Boxes for Families (Christmas) Families Served (Christmas—gifts) Children Served (Christmas) Christmas Sponsors Back to School Supplies	2,592 29,086 134 183 183 243 494 141 486
Child Protective Services	<i>Fees Assessed for Home Studies: \$6,306 Prevention Services: \$27,514</i>	Investigations Assigned Founded Investigations Family Assessments Assigned Information and Referral Calls Total Children for Whom Foster Care was Prevented Court Ordered Home Studies Abuse/Neglect Information Systems/State Police Inquiries	121 45 290 960 72 80 116



Campbell County Department of Social Services

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SOCIAL SERVICES SUPERVISORS

Jeannette Briggs, Ongoing Financial Assistance—332-9773

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June Fisher, Financial Assistance Eligibility —332-9772

Sharon Harris, Adoption/Foster Care—332-9768

Susan Jones, Adult/Family Services—332-9770

John King, Child Protective Services—332-9756

Kristen McGann, Clerical Support—332-9806

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*Leading the Way to a Life of Quality and Independence
by Providing Excellent Services*

Campbell County Social Services

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