



# Campbell County Public Safety

ONE COUNTY, ONE MISSION, ONE CALL AWAY

Fire, EMS, E-911, Emergency Management & Animal Control

Proudly serving the citizens of Campbell County through the combined efforts of the dedicated volunteers and career staff, representing:

- Altavista EMS
- Altavista Fire Company
- Brookneal Volunteer Rescue Squad
- Brookneal Volunteer Fire Department
- Brookville/Timberlake Volunteer Fire Department
- Campbell County Volunteer Rescue Squad
- Campbell County Public Safety
- Citizens Emergency Crew
- Concord Volunteer Rescue Squad
- Concord Volunteer Fire Department
- Evington Volunteer Fire Department
- Gladys Volunteer Fire Department
- Lyn-Dan Heights Volunteer Fire Department
- Rustburg Volunteer Rescue Squad
- Rustburg Volunteer Fire Department

## MESSAGE FROM THE DIRECTOR

### THANK YOU!

It's been nine months since I joined the Campbell Department of Public Safety Team. Over the months we have worked as a team to accomplish many things, all of which are designed to continuously improve customer service and responder safety. This requires a unified seamless approach to planning, organizing, training, equipping, and responding within the county. It also requires an across the board commitment to preparedness efforts that protect all the citizens and visitors to Campbell County wherever they may be twenty-four hours a day.

It has been truly rewarding to work side by side with so many people whose passion for service is demonstrated through their words and deeds every day. In the coming months we will tackle many issues that must be addressed openly and with mutual respect through the Strategic Planning and Budget processes. Just as a truss system depends upon all structural members to safely support the weight of the roof of a building, the success of our emergency services system depends on all of us remembering that we are now and must always be ...

### One County, One Mission, One Call Away.

Thank you for what you do every day and thanks to your families for supporting your efforts!

*Scott*

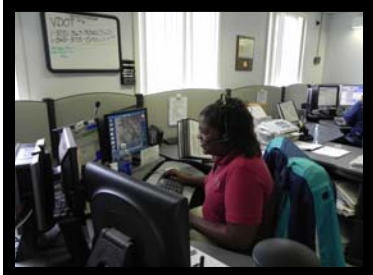
## DID YOU KNOW ... WINTER WEATHER TIPS FOR EVERYONE

**The National Weather Service would like you to prepare you and your family for potentially life-threatening hazards such as; cold weather exposure, vehicle accidents / fatalities and fires due to dangerous use heaters;**

- Be prepared to survive on your own for at least three days. Assemble a disaster supply kit. Be sure to include winter specific items including rock salt, sand and snow shovels. Keep a stock of non perishable food, medicine and extra drinking water. Have sufficient heating fuel as well as emergency heating and fuel to keep at least one room in your home livable. Be sure the room is well ventilated.
- Keep fire extinguishers on hand and know how to use them and NEVER burn charcoal indoors.
- Have your vehicle(s) winterized before the winter storm season. Have a mechanic check your battery, anti-freeze, wipers and windshield wiper fluid, ignition system, thermostat, lights, flashing hazard lights, exhaust system, brakes, defroster and oil. Install good winter tires.
- Put together a separate disaster supply kit for the trunk of your vehicle(s). This kit should include; blankets, rain gear and extra sets of dry clothing, plastic bags for sanitation, several bottles of water, high energy "munchies", a small shovel, jumper cables, a first aid kit, a flash lights with extra batteries, a cell phone, and a brightly covered cloth to tie to the antenna.
- Know the difference between a Winter Storm Watch, Warning and Advisory
- Don't forget about your pets! Make sure they have food, water and shelter.
- Know the difference between a Winter Storm Watch, Warning and Advisory; for this and more information about winter weather preparedness visit; <http://www.nosa.gov/om/winter/index.shtml>

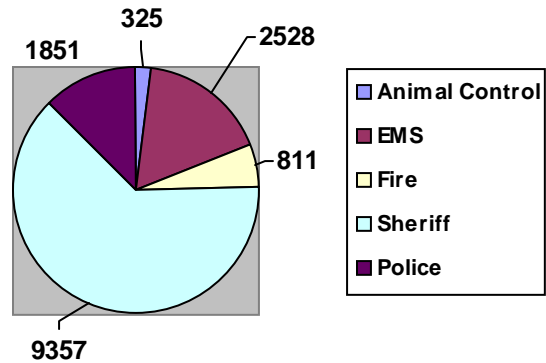
COMMUNICATION / E-911 REPORT FOR SEPT. 1, 2010—NOV. 30, 2010

Campbell County E-911 answered a total of 14,872 calls for service between the dates of September 1 through November 30, 2010.

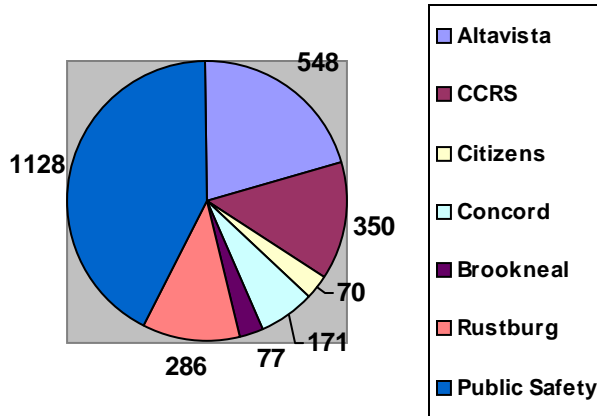


*Please be aware that due to dual dispatch or multiple agencies responding to the same call, the numbers in the various charts will not balance with one another.*

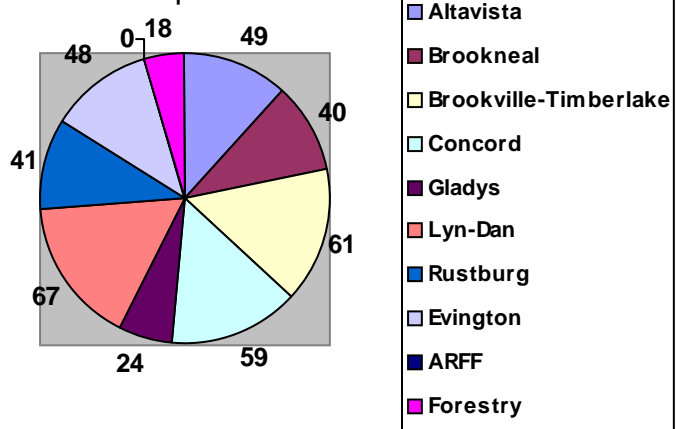
Calls for service  
September 1, 2010—November 30, 2010



EMS



Fire Departments



COMMUNICATION / E-911 RADIO INFORMATION

**RADIO REQUISITIONS;**

To request a new radio or to request a radio to be repaired, CCPS has implemented a system that will help us to better serve all of the fire departments and rescue squads. There is a form available that will require a signature from the head of the department in order for the request to be processed. For a new radio, the form will have to be faxed or delivered to CCPS with attention to Ben Pollard / Radio Tech. For radio repairs, the form needs to be attached to the radio that needs to be repaired so Ben will understand what the problem is and who the radio belongs to. Fire Department and Rescue Squad Leadership will be given access to this form, for distribution to their members when needed.

## EMS DIVISION

## Tunnel Vision

Excerpt from the book *Paramedic* by Peter Canning –

*My preceptor taught me to be a blank slate. “Don’t assume anything,” he tells me. “Just because the call comes in for a diabetic, doesn’t mean it’s not a stroke. If it comes in as not feeling well, it could be a stabbing. It could be anything. You always need to do a complete physical assessment; ruling out as you go along. That’s your job. Don’t tunnel vision. And don’t get caught with your pants down.”*

*He tells me of a paramedic called for a “psych” patient, who had alcohol on his breath, and kept muttering, “They’re coming after me, they’re coming after me.” The paramedic determined “routine mental health evaluation” and transported him to the hospital, where the triage nurse put him in a wheelchair in the waiting room. Ten minutes later, the man fell out of his chair... dead. They removed his jacket and clothing. He had been shot twice. “They”...had already come for him. – Peter Canning*

Merriam Webster defines tunnel vision as a “single-minded concentration on one objective”. The blood. The guts. The crumpled, mangled ball of metal that was once a four door sedan. The drunk who was once a fine upstanding citizen that just took a wrong path in life. So many times in EMS, we choose not to see the whole picture with our patient. Regulars, seekers, abusers. Everyone has a story. And often, we have to figure out which came first, “the chicken or the egg”. Did the seizure cause the accident or did the accident cause the seizure? It is amazing how easily we can convince ourselves that we have a good excuse to not do something. Or the fact that maybe we missed the target and diagnosis all together. We allow ourselves to use the circumstances or what is going on around us as excuses. The thing about medicine is – you can be great on one call, and then be an idiot on the next. So you have to prove yourself patient by patient. You won’t bat 1000, but at least you tried.

So watch your tunnel vision. Do full assessments. It’s simple patient care. You just may be the only person on this world that cares enough to respond to their need.

*Submitted by Jennifer Kersey, CCDPS*

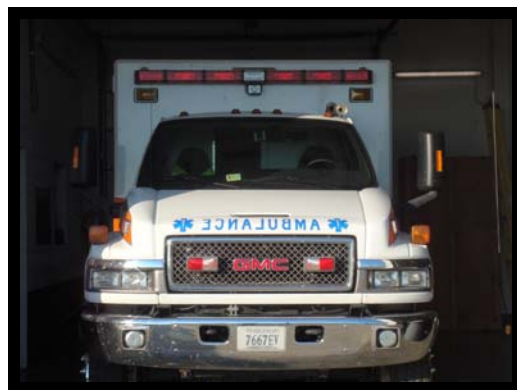
## **IMPORTANT!!**

### *New Medicare Regulations Require Change to Loaded Mileage Reporting*

Beginning January 1, 2011, the ambulance industry must track and report mileage to the nearest tenth of a mile for ALL Medicare claims with up to 100 loaded miles. This is a significant change from Medicare’s old rounding up policy. For example, prior to 01/01/2011, if the loaded trip mileage was 17.23 miles, it was rounded up to 18 miles. CMS will implement changes in their system beginning January 1, 2011, to accommodate fractional mileage amounts. Therefore, the loaded trip mileage of 17.23 will be reported and billed as 17.3 miles, rounding up to the nearest tenth of a mile (Note: If you track mileage to the hundredths, round up to the nearest tenth of a mile). Since Campbell County EMS agencies do not solicit patient insurance information and do not whether a patient has Medicare or not, this will need to be applied to all patient care reports that result in patient transport.

*Please note that this is a Medicare (Federal) requirement that is new for the coming year and as we all know all regulations like these are dynamic and change from time to time.*

Additional information is available through Debbie Baldwin at the Department of Public Safety and/or your Rescue Captain.



FIRE DIVISION

## Cold Weather Fire-fighting Tips and Tricks

Fighting fires in cold weather is dangerous and uncomfortable, not to mention hard on equipment. It has been proven that Firefighters burn many more calories in cold temperatures and have less stamina. We often think of importance of rehab in the summer but it can be just as important on those brutally cold days, fighting fires:

- Apparatus maintenance is crucial! Make sure that tire chains or other traction devices are available for all first-in units.
- Develop SOP's regarding "dry-pump" vs. "wet-pump" operations. Things to consider are response time, pump design and normal ambient temperature in the station.
- Carry a supply of salt, sand and oil-dry to enhance footing and reduce the possibilities of falls.
- During heavy snowfalls, apparatus may be forced to operate "away" from the fire building. Extra lengths of attack line should be added to pre-connects to compensate for the additional stretch.
- Following knockdown, when handlines are in standby, partially opened control valves will allow water to flow and prevent freezing.
- Make sure that all waterways for monitors or deck pipes are dry, to avoid freezing or clogging effects resulting from ice or slush.
- Follow the manufacturer's recommendations regarding the cold weather use of SCBA. Don't allow water to seep into regulators or exhalation valves.
- Rehab is a major concern in the summer and in the WINTER! Plan for a rehab space to get firefighters out of the cold and wind
- And finally, ensure that turnout gear is available, especially gloves. It's recommended that personnel wear layered clothing, rather than bulky articles.
- We're called upon to perform a number of important tasks, in a wide range of weather conditions. So whether we're working in desert heat—or arctic cold, our mission is always the same ... to save the folks inside and perhaps save their home.

**REMEMBER . . .  
EVERYONE GOES HOME !!!**

Information from  
[www.firerescue1.com](http://www.firerescue1.com)

## Public Safety Responders Attend Radiological/Nuclear Training in Nevada

During the week of December 13<sup>th</sup>, several Campbell County responders travelled to Nevada in order to attend the WMD/Radiological/Nuclear Course for Hazardous Materials Technicians. This training event is a joint venture conducted by the Counter Terrorism Operations Support Group, National Nuclear Security Administration and the United States Department of Homeland Security. The coordination of local responders attendance at this program was handled by Mr. James Calvert, Industrial Health and Safety Manager of the Babcock and Wilcox, Nuclear Operations Group. Several members of the Babcock and Wilcox emergency response team attended the training as well. This training was offered with no cost for attendance to the attendees, as it is funded through grant programs of the Department of Homeland Security.

This four day class started with a 10 hour day of class room instruction in Las Vegas and was followed by three full days of additional class room and hands on instruction at the Nevada National Test Site (80 miles north of Las Vegas) and culminated with a comprehensive written exam and practical scenarios which included the full use of appropriate personal protective equipment, radiological meters and the incident command system. Topics the course covered included principles of radiation, radiological threats, radiation theories, medical considerations with radiation and nuclear materials, and an in depth training and exercises with radiation detection instruments



**Campbell County Responders that attended, included the following:**

Brad Buchanan  
Jason Stroud  
Dan Ellis  
Kenny Kirby  
Kirk Pugh  
Adam Smith  
Stephen Spraker

Brookville-Timberlake Fire Department  
Campbell Co. Public Safety  
Concord Fire Department  
Concord Fire Department  
Concord Fire Department  
Concord Fire Department  
Concord Fire Department

# ANIMAL CONTROL



***RABIES CLINIC***  
**29 January, 2011**  
**10:00 AM until 12:00 NOON**  
**Located; Campbell Co. Animal Control Facility**  
**322 Dennis Riddle Dr. Rustburg, VA**  
**(between Vo-Tech and Yellow Branch Elementary School)**  
**Rabies vaccine will be given at a cost of \$5.00 each**

**\*REMEMBER\***  
**THE NEW ANIMAL**  
**CONTROL NUMBER**  
**IS (434)-332-9574**

Animal Control will strive to serve everyone as quickly as possible. Anyone who is in line before noon will be served. The first rabies shot is good for (1) year. Subsequent rabies vaccinations given close to the expiration date are good for (3) years. If your animal has had a previous rabies vaccination, please bring the old certificate for proof and to speed up filling out the new certification.

You are required to present a current rabies certificate to the Treasurer to purchase your dog license. It is important that you save your copy. **We will have envelopes available to put a check / your copy of rabies certificate in and we will deliver them to the Treasurer on Monday.** The Treasurer will then mail your license and your rabies certificate to you.

The Humane Society for Campbell County will have a micro-chipping clinic during the Rabies Clinic. A small chip (about the size of a grain of rice) can be inserted under the animal's skin. Owner information is recorded on a national registry.

Campbell Co. Animal Care and Control services are available from 8:30a.m. until 5:30p.m., Mondays through Fridays. Animal Control emergencies are handled on a case by case basis during evenings, weekends and holidays.

If the animal is lost or stolen and someone scans the animal, the owner can be identified. The cost of micro-chip and registration is \$25.00.

**AS A REMINDER;**  
**2011 Dog Licenses are already on sale! Licenses are required to be purchased by 31 January, 2011.**  
*The new license are purple in color.*

**AND AS ALWAYS PLEASE BE A RESPONSIBLE PET OWNER AND HAVE THEM SPAYED OR NEUTERED.**



## TAKE A LOOK INSIDE ... CAMPBELL CO. RESCUE SQUAD

Campbell County Rescue Squad (CCRS) received its charter on Dec. 28, 1962 ... almost 50 years ago, with the initial Board of Directors being Frank H. Godsey, Thomas Taylor and Richard Smith. Since then, the agency has grown tremendously, now with 1 main station located on Rainbow Forest Dr. and 3 additional satellite stations. CCRS has a total of 7 ambulances, 2 crash trucks, a response car, a fully stocked Mass Casualty trailer and rescue boats. They also have approximately 50 members who give back, each in their



own way. In this new year of 2011, CCRS has many big ideas! They will begin the detailed process of planning for their memorable 50th Anniversary, in 2012, update their training system and implement a new 2011 training program with newly written SOG's (Standards of Operating Procedures). Beginning this new year you will also find some new faces at Campbell County Rescue Squad (new members as well as current members in new roles, due to recent elections). Jack Morgan received the vote for Captain and Tracy Fox received the vote for President. With this being said, Jack Morgan has many thoughts / ideas of his own and greatly looks forward to sharing these ideas for his particular squad with the other agencies in the county so that they benefit from the hard work that he and his volunteers have done and will continue to do. For additional information on Campbell county Rescue Squad please visit their website at:

[www.campbellcountyrescue.com](http://www.campbellcountyrescue.com)



# ONE COUNTY, ONE MISSION, ONE CALL AWAY

**Campbell County Public Safety**

Visit our website at;  
[www.volunteerhero.org](http://www.volunteerhero.org)



P.O. Box 500  
34 Communications Lane  
Rustburg, VA 24588  
Non-Emergency: 434-332-9540  
Fax: 434-332-2957

Director - Public Safety  
Scott V. Hechler

Deputy Director - Communications  
Tracy M. Fairchild

Deputy Director - Emergency Medical Services  
Jason E. Stroud

Deputy Director - Fire Marshal  
Randall P. Johnson

Animal Control Officer  
Joseph B. David

Program Manager -  
Recruitment and Retention  
Dana C. Rice

Administrative Aide - EMS  
Debbie D. Baldwin

Records & Retention -  
Pat A. Newman



## WORD ON THE STREET

### LEAF BURNING BAN //

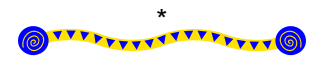
IN EFFECT FOR THE AREA WEST OF THE RAILROADTRACKS LOCATED WEST OF LAWYERS ROAD AND NORTH OF GOGGINS ROAD AND BUFFALO CREEK (INCLUDING THE CREST HAVEN ESTATES AND WILDWODD SUBDIVISIONS) UNTIL FURTHER NOTICE.

## CALENDAR OF EVENTS

- **EMT—B Course**
  - Brookneal Rescue Squad, beg. January 5, 2011
  - to be held on Mondays and Thurs.; 6:30p—10:00p with some Saturday sessions. Class size is limited.
  - Registration is handled through Instructor, Bobby Millner; [RMillner@earthlink.net](mailto:RMillner@earthlink.net)
- **EMT—E Course**
  - Rustburg Rescue Squad, beg. January 17—April 2011
  - to be held on some Mondays and Wednesdays and Sundays. Class is limited and almost full.
  - Contact Dana Rice with CCPS, (434)-941-0807 or [dcrice@campbellcountyva.gov](mailto:dcrice@campbellcountyva.gov) for more information
- **EVOC Trailer Class**
  - Rustburg Rescue Squad on January 15, 2011; 8:00a until class is complete, RAIN / SNOW reschedule January 22, 2011
  - Register by January 10, 2011 by calling Dana Rice with CCPS at (434)-332-9889 or email; [dcrice@campbellcountyva.gov](mailto:dcrice@campbellcountyva.gov).

## WELCOME

**Ben Pollard**—Ben has joined the Department of Public Safety as the new Radio Technician. Ben previously has served Campbell County as a full time Communications Officer and is also an active member of the Brookville-Timberlake Fire Department.



 Find us on  
**Facebook**



The CCPS Strategic Planning Committee would like to give a big thank you to our very special guest speakers during a committee meeting in the month of October, pictured from left to right; Chief Dan Eggleston from Albemarle County, Director Daryl Hatcher from Franklin County, Chief Jack Jones from Bedford County and our very own Director Scott Hechler.